



**COMMONWEALTH OF KENTUCKY
DEPARTMENT OF INSURANCE
FRANKFORT, KENTUCKY**

The following Advisory Opinion is to advise the reader of the current position of the Kentucky Department of Insurance on the specified issue. The Advisory Opinion is not legally binding on either the Department or the reader.

FROM: SHARON P. CLARK, COMMISSIONER
KENTUCKY DEPARTMENT OF INSURANCE

RE: PRESCRIPTION DRUG REFILLS DURING THE ACUTE EMERGENCIES
FOLLOWING THE STORMS BEGINNING ON JULY 26, 2022

DATE: JULY 29, 2022

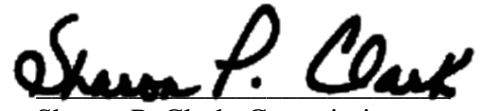
* * * * *

The Kentucky Department of Insurance recognizes that insurers are working hard to address the issues their customers face after the devastating storms that impacted Eastern Kentucky beginning on July 26, 2022. This guidance is issued in anticipation of issues caused by these storms relating to prescription drug refills.

Pursuant to State of Emergency 2022-457 issued on July 28, 2022, whenever prescription drug coverage exists for insured citizens of the Commonwealth of Kentucky, insurers are strongly encouraged to allow insured individuals to obtain refills of their prescriptions—even if the prescription was recently filled—consistent with approval from the patients’ health care providers and/or pharmacists.

This guidance is applicable to those counties that have been identified as incurring weather-related events resulting from the storms beginning on July 26, 2022, and for which State of Emergency 2022-457 was issued.

As further inquiries or additional information is received, the Department may publish additional guidance. If you have any questions about this published guidance, please contact Rob Roberts at (502) 564-6034.

A handwritten signature in black ink that reads "Sharon P. Clark". The signature is written in a cursive style with a horizontal line underneath the name.

Sharon P. Clark, Commissioner
Kentucky Department of Insurance